

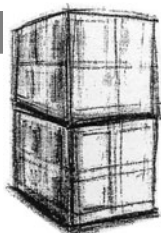
Installation, Finishing & Care / Textured

The following is an outline Sadlerstone installation, finishing and care procedures for a typical installation. Various installation conditions and types of sub-floors, dimensions of tiles (with a single dimension greater than 800mm/32") and end uses require different approaches or additional steps in the installation preparation, method and materials. In such cases, provide the project engineer with details of the technical characteristics of Sadlerstone tiles and tile dimensions for the engineer to assist with drawing up a specification. For atypical installations or for further advice, please contact Sadlerstone or your Mapei adhesive specialist.

We suggest using the Sadlerstone System to ensure a beautiful, durable and low maintenance floor.

Adhesive / Mapei Granirapid
Grout / Sanded - To Architects Spec
Sealer / High Quality Enhancer
Cleaner / Neutral Detergent

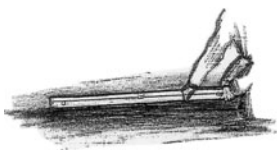
1



Store

- Handle consignment with care and inspect carefully.
- Store crates indoors, away from direct sunlight, and on a level surface.
- No more than one crate can be stacked on top of another.
- Where extreme climate differences are apparent between stored and installed environments, allow tiles to season in final installation environment in open crates for a period of four days.

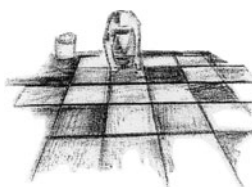
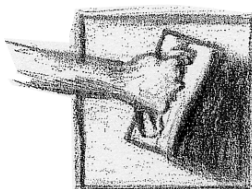
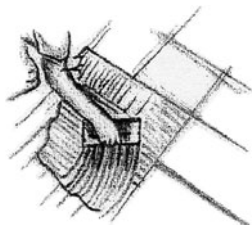
2



Prepare Substrate

- Ensure substrate is level and free from grease, wax, dirt, sealers, acids, curing compounds, and old adhesives.
- Slab and/or screed must be cured to a minimum 5.5% moisture content.
- Where water can penetrate tile from below, ensure water-proofing membranes are used in slab.
- To obtain a high bonding strength on a mortar bed or screed, use a latex-additive adhesive such as Mapei Planicrete SP.
- For unusual installations, e.g. timber floor substrates, contact your Mapei representative for a short-form specification.

3



Install

- Install over clean, level, cured substrate.
- Apply Sadlerstone recommended adhesive—Mapei Granirapid—a premium-quality, fast-setting, latex-based adhesive.
 - Do not dilute with water
 - Use a notch trowel (No. 6 is recommended)
 - Ensure all adhesive is removed from the surface of the tile immediately.
- **BLEND:** always blend tiles to enhance natural tonal variations.
- Tiles should be cut using a wet saw.
- **BACKBUTTER:** always backbutter 100% of the back of all tiles using the side of the trowel.
- Handset tiles into position. Do not mallet as excessive force can cause fractures.
- Use a quality proprietary cement grout such as Mapei Ultracolor Plus. Grout joints should be 0.5% of the longest tile edge.
- Remove spills, adhesive and grout immediately. Do not allow to set or dry on surface.
- Cover installed tiles with hardboard or carpet underlay.
- Do not use duct or gaffer tape, bleached acids, plain water, or polysolvents on tiles.

Installation, Finishing & Care / Textured Tiles cont....

4

Clean



- Sweep excess dirt from surface.
- **BUFF:** Apply a neutral detergent to surface in liberal quantities and in manageable sections. Using a buffing machine and a bassine or nylon bristle brush, work machine in all directions ensuring surface does not dry.
- Remove developed slurry from surface with a wet-vac or squeegee.
- For harder to remove residues, use a more aggressive wash utilizing a mixture of 20% phosphoric acid and water.
- Mop with clean mop to ensure all dirt is collected.
- Repeat mopping process until floor is clean.

5

Seal



- Ensure tiles are clean, completely dry, and free of residue.
- Apply an even coat of good-quality enhancer sealer (hueSTONE Citrus Stone Shield or equivalent). Apply with a lambs wool applicator (for best results apply sealer with an airless spray gun). Allow 2 to 3 hours between coats.
- The surface should be allowed 24 hours to fully cure and develop weather resistance.

6

Maintain



- Maintain with regular sweeping and scrub with a stiff garden broom using warm water and a neutral detergent. Use a squeegee and mop to remove the detergent slurry.
- Clean up spills immediately and spot clean with a neutral detergent.
- Scrub with a stiff garden broom as required using a neutral detergent. (Do not use plain water.) Use a squeegee and mop to remove the detergent slurry.
- Periodic buffing with a floor-buffing machine and bassine or nylon brush can help remove dirt build up.
- Always use protectors on table legs, chairs, and other moveable furniture.
- For environments where regular professional cleaning is preferred, engage a finishing contractor to prepare a regular floor maintenance schedule and demonstrate procedures.
- Most stains can be removed with an all-purpose neutral cleaner and a scrubbing brush. For more difficult stains use a neutral spot cleaner (following manufacturer's instructions).
- Minor water spots or light acid etching will be diminished by scrubbing with a neutral detergent. Do not use acids or chemicals on the tiles—only neutral detergents. Acid aggression on tiles (e.g. from pool acid concentrate, lemon juice, vinegar etc) may require specialised procedures.

Useful Contact Information

- Adhesives/Substrate: www.mapei.com
- hueSTONE Sealers: www.huestone.com
- Sales and Support: www.sadlerstone.com

DISCLAIMER: The following procedures are a summary of good installation and finishing practices for Sadlerstone tiles, however they do not represent a warranty or the only methods by which Sadlerstone tiles can be installed, finished or maintained. They are not an exhaustive description of, or a substitute for, good installation and/or finishing practices, more detailed procedures or procedures in applicable building codes or standards. Specific building codes, standards or special procedures may need to be followed for certain types of installations. Failure to install and finish Sadlerstone tiles in accordance with building code requirements and good installation and finishing practices may affect system performance and void product warranty. This guide is subject to change without notice – always use the latest edition. AUGUST 2010.